

CUSTOMIZED,  
COMPREHENSIVE SECURITY  
PROGRAMS

THREE DISTINCT SECURITY  
OFFICER PROGRAMS

MANAGEMENT  
COMMITMENT AND  
ACCOUNTABILITY

Today there is an unprecedented range of threats to an organization's employees, visitors, facilities and property. Trained, experienced security officers provide the first line of defense in securing corporate assets and deterring criminal activity. These officers are also required to interact daily with employees and clients of the organization and must maintain a professional and courteous demeanor at all times. T&M's security officers are trained and prepared to meet the most stringent security demands faced by organizations today, whether deployed as the primary security force, to supplement existing security or for special corporate events on an as-needed basis.

### The Challenges:

- Recruiting and retaining qualified security officers that are trained and knowledgeable of security operations, particularly during emergencies and/or situations involving elevated threat levels
- Ensuring that security officers consistently present a professional image and can exercise judgment and discretion in performing both security and customer service functions – as they are often the first point of contact for a client's guests and visitors and must maintain the organization's expectations and standards
- Training security officers to recognize security issues and facility vulnerabilities and to take the initiative for recommending solutions to management

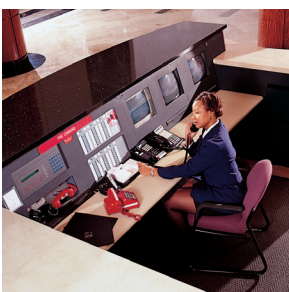
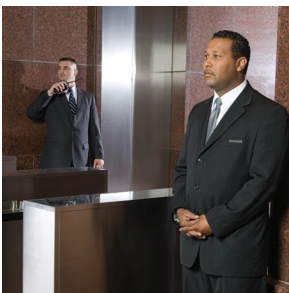
**T&M has three distinct Security Officer programs to enable clients to select the level of service that best meets their operational and budgetary needs**

### Benefits of T&M:

Since 1981, T&M has provided solution-based security officer services to some of the largest and most demanding corporations, institutions and private clients in the New York metropolitan region. T&M clients benefit from our security officer programs and services which include:

#### Customized, Comprehensive Security Programs

- All client engagements begin with a comprehensive assessment of risks, threats and goals of security together with an examination of prior security incidents to determine vulnerabilities
- This assessment is followed by the preparation of operational security staffing requirements and the development and implementation of a recruiting, screening, training and transition plan for seamless conversion
- Each client receives a customized operational procedures manual with detailed post orders for each assigned post and responsibility
- Security officer services can be seamlessly integrated with other solutions from T&M's comprehensive portfolio of services
- T&M develops a partnership with each client to assure the highest level of performance and the most cost-effective use of its capabilities and services



## SECURITY OFFICER SERVICES

**T&M offers three distinct security officer programs to meet specific operational and budgetary needs**

	LAW ENFORCEMENT OFFICER (LEO) PROGRAM	PREMIUM PROGRAM	QUALITY PROGRAM
<b>Staffing Level</b>	Law enforcement officers (former or active/off-duty)	Premium Grade Officers	Quality Grade Officers
<b>Typical Applications</b>	Critical infrastructure, vital assets and other high-security installations	Commercial office buildings, lobbies and other spaces requiring interaction with the public and a professional corporate image	Business, commercial, industrial and institutional assignments requiring access control and security patrols
<b>Key Attributes</b>	Armed uniformed or plainclothes security  Trained and experienced in intervention, conflict resolution, use of force	Possess communications and customer service skills  Can respond to emergencies and sensitive situations, give directions, exercise judgment under stressful situations	Trained in all basic security functions
<b>Special Certifications</b>	Armed Officer Training Certification	Basic security officer training, customer service training, CPR, First Aid and AED Certifications	Basic security officer training
<b>Uniform</b>	Plainclothes or tactical style	Conservative business suits	Blazer/slacks or military-police style uniforms
<b>Division</b>	T&M Special Operations	T&M Security	Advantage Security



### Contact

Robert C. Wood, CPP, CFE  
Vice President  
Security Officer Services  
Direct: 212.514.4533  
bwood@tmprotection.com

### Reduced Risks – Real Accountability

- T&M's security officer programs are monitored and evaluated against client needs and objectives and our own high standards of security
- Our team of field supervisors and account managers consists of experienced former law enforcement officials who conduct continuous unannounced inspections, operate on a 24/7 basis and are highly responsive to immediately resolve all issues
- T&M conducts quarterly performance reviews with senior client management
- Our entire executive team is accessible to our clients on a 24 hour basis

### Advantage Security Division

To provide a broader range of quality security officer programs, T&M is pleased to offer the services of its Advantage Security division. Acquired by T&M in 2008, Advantage currently serves the New York metropolitan area, providing leading organizations with qualified and skilled security personnel at an exceptional value. Advantage's current customers represent a variety of key industry sectors, including financial services, commercial and residential property management, healthcare services, museums and cultural institutions, advertising and publishing and professional service organizations.