

CUSTOMIZED, COMPREHENSIVE
SECURITY PROGRAMS

THREE DISTINCT SECURITY
OFFICER PROGRAMS

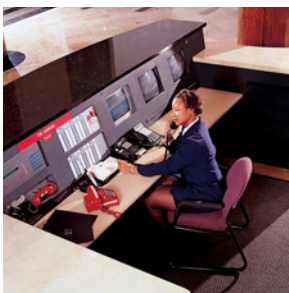
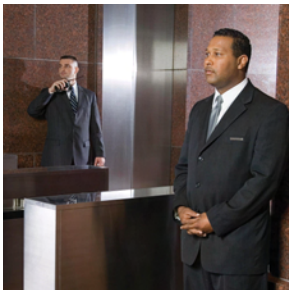
MANAGEMENT COMMITMENT
AND ACCOUNTABILITY

Today there is an unprecedented range of threats to an organization's employees, visitors, facilities and property. Trained, experienced security officers provide the first line of defense in securing corporate assets and deterring criminal activity. These officers are also required to interact daily with employees and clients of the organization and must maintain a professional and courteous demeanor at all times. T&M's security officers are trained and prepared to meet the most stringent security demands faced by organizations today, whether deployed as the primary security force, to supplement existing security, or for special corporate events on an as-needed basis.

The Challenges:

- Recruiting and retaining quality security officers that are trained and knowledgeable of security operations procedures and protocols, particularly during emergencies and/or situations involving elevated threat levels
- Ensuring that security officers consistently present a professional image and can exercise judgment and discretion in performing both security and customer service functions – as they are often the first point of contact for a client's guests and visitors and must maintain the organization's expectations and standards
- Training security officers to recognize security issues and facility vulnerabilities and to take the initiative for recommending solutions to management

T&M has three distinct Security Officer programs to enable clients to select the level of service that best meets their operational and budgetary needs



Benefits of T&M:

For more than 25 years, T&M has provided solution-based security officer services to some of the largest and most demanding corporations, institutions and private clients in the New York metropolitan region. T&M clients benefit from our security officer programs and services which include:

Customized, Comprehensive Security Programs

- All client engagements begin with a comprehensive assessment of risks, threats, goals of security and an examination of prior security incidents to determine vulnerabilities
- This assessment is followed by the preparation of operational security staffing requirements which develop and implement a recruiting, screening, training and transition plan for seamless conversion
- Each client receives a customized standard operations procedure with detailed post orders for each assigned post and responsibility
- Security officer services can be seamlessly integrated with other solutions from T&M's comprehensive portfolio of services
- T&M develops a partnership with each client to assure the highest level of performance and the most cost-effective use of its capabilities and services

SECURITY OFFICER SERVICES

T&M offers three distinct security officer programs to meet specific operational and budgetary needs

	LAW ENFORCEMENT OFFICER (LEO) PROGRAM	PREMIUM PROGRAM	QUALITY PROGRAM
Staffing Level	Law enforcement officers (former or active/off-duty)	Premium Grade Officers	Quality Grade Officers
Typical Applications	Critical infrastructure, vital assets and other high-security installations	Commercial office buildings, lobbies and other spaces requiring interaction with the public and a professional corporate image	Business, commercial, industrial and institutional assignments requiring access control and security patrols
Key Attributes	Armed uniformed or plainclothes security Trained and experienced in intervention, conflict resolution, use of force	Possess communications and customer service skills Can respond to emergencies and sensitive situations, give directions, exercise judgment under stressful situations	Unarmed security officers attired in blazers/slacks or military-police style uniforms Trained in all basic security functions
Special Certifications	Armed Officer Training Certification	Basic security officer training, customer service training, CPR, Red Cross and AED Certificates	Basic security officer training
Uniform	Plainclothes or Tactical style	Conservative business suits	Blazer/slacks or military-police style
Division	T&M Special Operations	T&M Security	Advantage Security



Contact

Robert C. Wood, CPP, CFE
Vice President
Security Officer Services
Direct: 212.514.4533
bwood@tmprotection.com

Reduced Risks – Real Accountability

- T&M's security officer programs are monitored and evaluated against client needs and objectives and our own high standards of security
- Our team of field supervisors and account managers consists of experienced former law enforcement officials who conduct continuous unannounced inspections, operate on a 24/7 basis and are highly responsive to immediately resolve all issues
- T&M conducts quarterly performance reviews with senior client management
- Our entire executive team is accessible to our clients on a 24 hour basis

Advantage Security Division

To provide a broader range of quality security officer programs, T&M is pleased to offer the services of its Advantage Security division. Acquired by T&M in 2008, Advantage currently serves the New York metropolitan area, providing leading organizations with qualified and skilled security personnel at an exceptional value. Advantage's current customers represent a variety of key industry sectors, including financial services, commercial and residential property management, healthcare services, museums and cultural institutions, advertising and publishing and professional service organizations.